



Located in the Texas Medical Center

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December 17, 2002

To Whom It May Concern:

This letter is in regards to DayStar Services. They have been a vendor of our hospital for approximately 5 years. Under the current contract they have the responsibility for 5 areas of service:

- Muffin/Danish supplied to all parent lounges on all patient floors. (7 days 365)
- Supply Coffee and Continental Breakfast to the Doctor's Lounges. (7 days 365)
- Providing vending cart service to all floors of hospital. (7 days 365)
- Operation of one counter service area with prepared food. (7 days 365)
- Operation of one stand-alone café with hot/prepared food. (5 days, MWF)

DayStar has provided service to these areas in a very professional, prompt, and courteous manner. Wassim and Linda Assaf have taken a personal role in the day-to-day operations. They have been flexible with the ever-changing environment of our hospital. In the last 2 years we have had 2 new buildings online and DayStar has been a consistent partner in our effort to better our service with the added new facilities.

They have been proactive in volunteering their supplies for any emergency use that we may run into. Any issues that have come up they have dealt with immediately, or worked with us to find a solution.

DayStar Services has been a true partner in our operation. If you have any questions please contact me.

Sincerely,



Sean J. Kennedy
Assistant Director, Food Services